



BHARAT HEAVY ELECTRICALS LIMITED : NEW DELHI

Corporate Office

Ref. No.AA:HR:MR1(C)

24.03.2020

Sir/Madam,

Sub: Referral of BHEL Medical beneficiaries to empanelled diagnostic lab – change in procedure regd.

1. As per extant instructions, Patients can be provided by Empanelled Laboratories (Pathological/ Radiological Labs) only after the test prescribed by Panel Doctors/ Hospitals is further approved by BHEL Doctors except in case of Labs on BHEL RoundGlass Platform (likely to be available shortly) as it does not require a Medical Book and Consultation/ Diagnostic Tests shall be available through OTP based authentication. This is part of credit facility available to BHEL serving and Retired employees.

We are currently witnessing an unprecedented pandemic of COVID-19, and as such being a responsible and caring organization, following has been decided:

1. For a period upto 14.04.2020, requirement of prior approval of the Diagnostic Tests by BHEL Doctors has been relaxed. Serving employees and Retired Employees are permitted to directly visit Empanelled Hospitals/ Diagnostic Labs and based on copy of prescription they produce to lab, credit based Diagnostic Tests facility may be provided to BHEL beneficiaries.

The empaneled labs can then produce bills along with copy of Identity Card containing Staff No., Copy of prescription to claim payments from BHEL Unit/ Division. In case of BHEL RoundGlass, system integration does not require submission of separate bills (under development).

2. Alternatively, BHEL Empanelled Hospitals are part of Integrated Platform UHMS and they can directly generate a request for approval of a referral for Diagnostic Test in the system which shall be approved by BHEL Doctors from their Home/ Hospitals/ over Mobile and patient need not visit BHEL Doctors to obtain physical permission letters. A separate communication has been sent to all empaneled hospitals.
3. In case of any doubt, you are advised to get in touch with the BHEL CMS, BHEL Delhi or authorized BHEL doctor for any Medical related issue

**(Manoj Singh)
SDGM (HR)**